

**KENILWORTH CENTRE MONTHLY DIGITAL / SOCIAL MEDIA COMPETITION  
("COMPETITION")**

**COMPETITION TERMS & CONDITIONS ("T's & C's")**

Date these T's and C's were first published: 15 February 2024

Date these T's and C's were last changed: N/A

These T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

<b>1.</b>	<b>Competition name:</b>	Win a Bubble Tea voucher with Ben's Bubble Tea & Kenilworth Centre.
<b>2.</b>	<b>Promoter's details:</b>	This Competition is conducted and organized by Kenilworth Centre (" <b>Centre</b> "), sponsored by Ben's Bubble Tea located at the Centre (" <b>Sponsor</b> ") and offered by Redefine Retail (Pty) Ltd (Registration Number: 2012/079189/07) (" <b>Landlord</b> "). In these T's & C's we refer to the above promoter(s) as "the Landlord" and the entrants as "the Participant(s)" or "you".
<b>IMPORTANT INFORMATION</b>		
<b>3.</b>	<b><u>Eligibility:</u> Who may enter the Competition?"</b>	To enter the Competition, a Participant must be 18 years or older, and in possession of a valid South African identity document or passport.  Furthermore, a Participant needs to be in possession of an internet enabled device (" <b>Device</b> ") such as a cellular phone, tablet and/or laptop.
<b>4.</b>	<b>Who cannot enter the Competition?</b>	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Centre, the Sponsor's employees, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
<b>5.</b>	<b>Competition Period:</b>	The Competition will run from 16 February 2024 until 16 March 2024 (" <b>Competition Period</b> "). Any entries received after the Competition Period will not be taken into consideration.

6.	<b>How to enter?</b>	<p>To enter the Competition, a Participant will be required, for the duration of the Competition Period to:</p> <ol style="list-style-type: none"> <li>I. Visit the Centre’s website on</li> <li>II. <a href="https://www.kenilworthcentre.co.za/">https://www.kenilworthcentre.co.za/</a> (“<b>Website</b>”)</li> <li>III. Navigate your way through the Website to locate the WHAT’S ON tab (“<b>Tab</b>”);</li> <li>IV. Locate the current Competition post (“<b>Post</b>”); and</li> <li>V. Follow the Competition prompts on the Post and submit the entry (“<b>Entry</b>”).</li> </ol> <p><b>AND/OR</b></p> <ol style="list-style-type: none"> <li>I. visit the Centre’s Facebook page <a href="https://www.facebook.com/KenilworthCentre/">https://www.facebook.com/KenilworthCentre/</a> (“<b>Social Media Page</b>”)</li> <li>II. navigate your way through the Social Media Page to locate the Post; and</li> <li>III. follow the Competition prompts on the Post and submit the entry.</li> </ol> <p><b>Upon compliance with (I-V) and/or (I-III) above a Participant will automatically be deemed to have entered the Competition.</b></p> <p><b>There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant’s service provider and existing price plan for data usage.</b></p>
7.	<b>Limitation on entries</b>	A Participant may only enter the Competition once, any additional entries by the same Participant will be discarded before the competition draw takes place.
8.	<b>How will the Winner/s be selected?</b>	Upon expiry of the Competition Period, the Landlord will select 5 (five) winners through a random draw which will be overseen by an external auditor.
9.	<b>Winner announced on</b>	The Winners will be announced on the Centre’s Social Media Page by no later than 15 April 2024 or at any such date the Landlord deems fit.
10.	<b>The prizes</b>	<p>Each Winner shall receive a R200 (Two Hundred Rand) Ben’s Bubble Tea voucher (“<b>Prize</b>”).</p> <p>The Prize is courtesy of the Sponsor and is subject to the terms and conditions that may be imposed by the Landlord from time to time.</p> <p><b>None of the prizes are transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever. The Prize may be redeemed at Ben’s Bubble Tea in Kenilworth Centre only, and upon production of a valid voucher thereof.</b></p>

11.	<b>How will the Winner/s be informed?</b>	<p>The Landlord will use all reasonable efforts to contact the Winner during trading hours telephonically.</p> <p>If the Landlord is unable to contact or reach the Winner within 14 (Fourteen) days of having announced the Winner, the Entry by that person will be disqualified and the Landlord shall be entitled to perform a further electronic selection to determine another Winner. That Winner will also be contacted by the Landlord telephonically, as soon as reasonably practicable.</p>
12.	<b>Upliftment of prizes</b>	<p>Once the Winner has been announced, the Winner must make their way to the centre management offices ("<b>Centre Management</b>") located at the Centre between 9h00 - 17h00 ("<b>Trading Hours</b>") Monday to Friday to uplift the Prize.</p> <p>The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>
13.	<b>Deadline for claiming prizes</b>	<p>If the Winner does not collect the Prize within 14 (Fourteen) days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize.</p>
14.	<b>Data usage and Privacy policy</b>	<p>Participants are fully aware that in order for the Landlord to offer the Competition and/or the Prize, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ol style="list-style-type: none"> <li>First name and surname;</li> <li>Physical address;</li> <li>Email address;</li> <li>Mobile number; and/or</li> <li>Images/ photographs.</li> </ol> <p>Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p>
15.	<b>Platform where these T's &amp; C's can be found:</b>	<p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <ol style="list-style-type: none"> <li>be found on the following: Centre website: <a href="https://www.kenilworthcentre.co.za/">https://www.kenilworthcentre.co.za/</a>;</li> </ol> <p>Centre Facebook page: <a href="https://www.facebook.com/KenilworthCentre/">https://www.facebook.com/KenilworthCentre/</a>; and</p>

		<p>Centre Instagram page:  <a href="https://www.instagram.com/kenilworthcentresa/?hl=en">https://www.instagram.com/kenilworthcentresa/?hl=en</a></p>
<p><b>16.</b></p>	<p><b>General terms</b></p>	<ol style="list-style-type: none"> <li>I. <b>The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</b></li> <li>II. <b>The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</b></li> <li>III. <b>Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</b></li> <li>IV. <b>Winners may not win any Centre Competition more than once in a 6-month period. Any winners drawn who have won in the last 6-months will be disqualified from any such Competition and another winner will be drawn.</b></li> <li>V. <b>All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Centre. Promoting platforms will include the Centre Social Media, website and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</b></li> <li>VI. <b>The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</b></li> <li>VII. <b>To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</b></li> <li>VIII. <b>Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</b></li> <li>IX. <b>These T's and C's will be construed, interpreted and enforced in terms of South African law.</b></li> <li>X. <b>The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition and no correspondence will be entered into.</b></li> </ol>

17.	<b>Amendment of T's and C's</b>	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	<b>Marketing Communication</b>	<p>As stated in the Tc's and C's, the Participant agrees that by participating in the Competition, and by completing the Entry Form and indemnity respectively, they grant consent to the Landlord to retain their contact details on its database for purposes of receiving Marketing Information.</p> <p>Should the Participant, prefer not to receive Marketing Information, and does not prefer to have their contact details retained by the Landlord, they may tick the box below and/or notify the Landlord by contacting the Landlord at 082 447 1532 or email <a href="mailto:Gouwaw@redefine.co.za">Gouwaw@redefine.co.za</a></p> <p>Should the Participant have granted consent, and soon thereafter prefers not to receive Marketing Information, the Participant may contact the Landlord on the aforementioned contact details.</p>
19.	<b>Any questions, comments or complaints regarding the Competition are to be directed to:</b>	<p>Name: Gouwa Waja (Marketing Manager)          Telephone: 082 447 1532          Email: <a href="mailto:Gouwaw@redefine.co.za">Gouwaw@redefine.co.za</a></p>