

## BEN'S BUBBLE TEA LOTUS BISCOFF HAMPER GIVE-AWAY DIGITAL COMPETITION ("COMPETITION")

### COMPETITION TERMS & CONDITIONS ("T's & C's")

Date these T's and C's were first published: 10 June 2025

Date these T's and C's were last changed: N/A

These T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold. Participants are advised that in light of the COVID-19 pandemic as declared by the President of the Republic of South Africa on 23 March 2020, the dates stipulated in these T's and C's are subject to change.

1.	<b>Competition name:</b>	<b>Bens's Bubble Tea Lotus Biscoff Hamper Give-away Digital Competition</b>
2.	<b>Promoter's details:</b>	This Competition is conducted and organized by Kenilworth Centre (" <b>Centre</b> ") and offered by Redefine Properties Limited (Registration Number:1999/018591/06) (" <b>Landlord</b> "). In these T's & C's we refer to the above promoter(s) as "the Landlord" and the entrants as "the Participant(s)" or "you".
<b>IMPORTANT INFORMATION</b>		
3.	<b><u>Eligibility:</u> Who may enter the Competition?"</b>	To enter the Competition, a Participant (" <b>Participant</b> ") must be: <ul style="list-style-type: none"> <li>i. 18 years or older and in possession of a valid South African identity document or South African passport/foreign national passport;</li> <li>ii. have access to the internet; and</li> <li>iii. have a Facebook account.</li> </ul>
4.	<b>Who cannot enter the Competition?</b>	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	<b>Competition Period:</b>	The Competition will run from 10 June 2025 to 10 July 2025 (" <b>Competition Period</b> "). Any entries received after a Competition Period will not be taken into consideration.

6.	<b>How to enter?</b>	<p>To enter the Competition, a Participant will be required, for the duration of the Competition Period to:</p> <ul style="list-style-type: none"> <li>I. visit the Mall's Facebook page at: facebook.com/Kenilworth Centre ("<b>Social Page</b>");</li> <li>II. navigate your way through the Social Page to locate the Competition post ("<b>Competition Post</b>");</li> <li>III. follow the Competition Post and comment on the Competition Post by answering the question posed ("<b>Comment</b>");</li> <li>IV. follow the prompts to submit your entry ("<b>Entry</b>").</li> </ul> <p><b>Upon compliance with (I) – (IV) above a Participant will automatically be deemed to have entered the Competition.</b></p> <p><b>There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant's service provider and existing price plan for data usage.</b></p>
7.	<b>Limitation on entries</b>	<p>A Participant may enter as many times as s/he wishes during the Competition Period and can only win once per draw.</p>
8.	<b>How will the Winner/s be selected?</b>	<p>Upon expiry of the Competition Period, the Landlord will select the 5 (five) ("<b>Winner</b>") through an electronic generated selecting system overseen by an external auditor.</p>
9.	<b>Winner announced on</b>	<p>The Winners will be announced on the Mall's Facebook Page by no later than 30 July 2025 or at such later date that the Landlord deems fit.</p>
10.	<b>The prizes</b>	<p>Each Winner shall receive <b>1 (one)</b> of 5 Lotus Biscoff hampers to the value of <b>R500 (Five Hundred Rand Only)</b> each.</p> <p><b>The prize is not transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</b></p>
11.	<b>How will the Winner/s be informed?</b>	<p>The Landlord will use all reasonable efforts to contact the Winner via telephone or email during trading hours.</p> <p>If the Landlord is unable to contact or reach the Winner within 14 (fourteen) days of having announced the Winners, the Entry by that person will be disqualified and a further random drawing will be conducted by the Landlord to determine another Winner. That</p>

		Winner will also be contacted via telephone or email, as soon as reasonably practicable.
<b>12.</b>	<b>Upliftment of prizes</b>	Once the Winner has been announced, the Winner must make their way to Kenilworth Centre's Offices to collect their hamper during trading hours between 30 June and 15 July 2025. The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.
<b>13.</b>	<b>Deadline for claiming prizes</b>	If the Winner does not collect the Prize between 30 July and 15 August 2025 the Competition shall end without the Landlord awarding the Prize.
<b>14.</b>	<b>Data usage and Privacy policy</b>	<p>Participants are fully aware that in order for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ul style="list-style-type: none"> <li>a. First name and surname;</li> <li>b. Physical address;</li> <li>c. Email address;</li> <li>d. Mobile number; and/or</li> <li>e. Images/ photographs.</li> </ul> <p>Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p>
<b>15.</b>	<b>Platform where these T's &amp; C's can be found:</b>	For the duration of the Competition Period, a copy of these T's and C's can, at no cost be found on the Kenilworth Centre website: <a href="https://kenilworthcentre.co.za">https://kenilworthcentre.co.za</a>
<b>16.</b>	<b>General terms</b>	<p>I. <b>The Landlord reserves the right to terminate the Competition with immediate effect before the end of</b></p>

		<p>the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</p> <p>II. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</p> <p>III. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</p> <p>IV. Winners may not win any Mall Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.</p> <p>V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Mall. Promoting platforms will include the Mall Facebook page, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</p> <p>VI. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</p> <p>VII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</p>
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17.	<b>Amendment of T's and C's</b>	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	<b>Any questions, comments or complaints regarding the Competition are to be directed to:</b>	<p>Name: Gouwa Waja (Marketing Manager)</p> <p>Telephone: 021 671 5057</p> <p>Email: <a href="mailto:GouwaW@redefine.co.za">GouwaW@redefine.co.za</a></p>